

HandheldContact

Handheld Contact – two-way wireless syncing between your handheld device and ACT!

Application features

Two-way, wireless syncing

- Automatically sync ACT! updates between your handheld device and your ACT! database wirelessly

Mobile data storage

- Store up to 2500 ACT! contacts and associated notes, histories, calendar items, and activities directly on your handheld depending on device model and storage space available

Automatic syncing

- Enables you to define parameters for syncing of ACT! contacts, notes, histories, calendar items, and to-do items
- Automatically sync as often as every 15 minutes or manually sync anytime you want

Contact group syncing

- Access all your important contact data. Handheld Contact creates an “autosync group” ensuring your most important contacts are always synced
- Allows you to choose a number of other ACT! contact groups to sync

Activity and to-do item syncing

- Sync all your activities and to-do items or filter synced activities within a variable date range from 4 weeks ago to 18 months from now
- Filter activities by type or whether the activity is scheduled with you, for you, or by you

Field mapping

- Syncs up to 26 pre-defined contact fields and up to 50 user-defined fields

Calling and emailing

- Call and email contacts directly from Handheld Contact on your handheld device
- Log emails with automatic time-stamping *

Note/histories syncing

- Filter by type and sync up to 30 of the most recent notes/history items per contact

Multiple user management

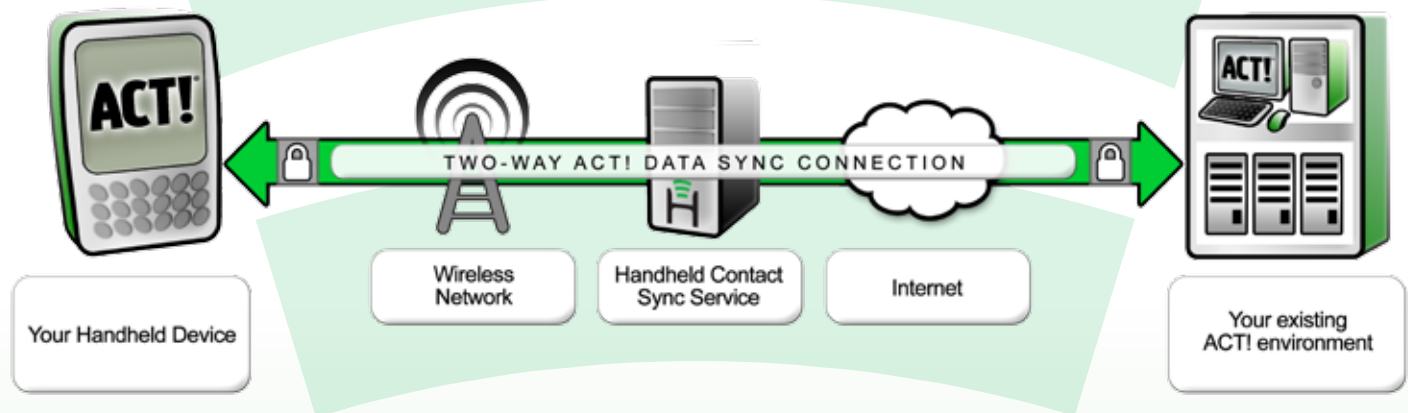
- Supports an unlimited number of users managed through a single administration console
- Create profiles to manage sync settings for multiple users at once
- Enables syncing between ACT! users
- Supports multiple ACT! databases

Full solution hosting

- Provided using patent-pending technology as a fully-hosted solution with all the necessary IT syncing infrastructure you need
- Installation, product upgrades, and support are provided as part of the service at no additional fee

* BlackBerry version only

How it works



Handheld contact requirements

Computer application

- ACT! 2009, 2008, 2007, 2006, or 2005 (ACT!, ACT! Premium for Workgroups and ACT! Premium for Web are all supported)
- Windows Vista**, Windows XP Professional, Windows XP Media Center Edition, Windows 2000 Professional, Windows 2000 Server, Windows 2003 Server (Standard, Enterprise Edition, Small Business Server, Web Edition)
- Internet Connection
- For optimum performance we recommend at least a 1.3 GHZ processor with 512 MB of RAM. For larger ACT! databases, we recommend a 2.3 GHZ processor with 1 GB of RAM

Handheld application

- BlackBerry OS 4.0 or newer or Pocket PC / Treo Smartphone with at least 10MB of Program Memory and approximately 10MB of Storage Memory available.
- Data plan with wireless carrier

Data usage

Handheld Contact may require a significant amount of data network traffic depending on the amount of ACT! data transferred initially. However, after the initial sync, Handheld Contact makes efficient usage of your data plan with an average of less than 1MB/month in traffic.

Carriers supported

Handheld Contact supports all wireless carriers.

** ACT! 2009, 2008, and 2007 only

Get your free trial at
www.HandheldContact.com